**Biggin C of E Primary School’s**

News-note 6 for Autumn Term 2 - 2017

Bonus Ball number 19 was drawn on Saturday 9th December for our **Bonus Ball** fundraiser, this is another free number, therefore the winnings will roll-over to next week.

**Thank you** to those who were able to attend Biggin’s Carol Service in church yesterday.

**THIS WEEK: 11th – 17th December**

***Tuesday 12th*** ***Christmas Concert*** on

1. final request for cakes and mice pies please (plus any additional chocolates, sweeties, lucky dip prizes and Lucky Christmas Tree prizes)

2) 5.45pm – pupils to arrive at the village hall

3) 6.00pm Christmas Concert followed by refreshments and stalls

4) Photographs – please let us know if you do not want your child photographed/videoed and

remember: you must not post any photographs, videos, images of children (other than your own) onto any social media.

***Wednesday 13th Christmas Party*** - don’t forget to dress up!

***Thursday 14th Christmas dinner*** and ‘Show and Tell’ for Jack, Chloe, Ethan & Francesca

***Friday 15th December at 9.00am Christingle*** – a lovely service will be held in church on to which you

are ***all*** invited to attend and stay afterwards for tea/coffee and biscuits. Christingle candles have been

sent home, please fill them with lots of change (or paper money!) and return by Thursday 14th.

***Christmas Carol Services*** on Sunday 17th: Monyash at 15:00 & Alsop at 19:30

***The Lion, the Witch & the Wardrobe*** – please let the office know if you have any objection to your KS2

child watching this film which has a PG rating. Years 5 & 6 have read the book and the film will be

shown in school either this week or ext.

**Disability & Equality Accessibility Plan** – return to school by the end of term please.

**Next week**, the last days of the Autumn 2 term

Sunday 17th Carol Service at St Michael & All Angels, Alsop 7.30pm

Monday 18th Pantomime, ‘Sleeping Beauty’.

The coach will leave school at 12:30 and return around 4.30pm at a guess. If you are

taking your child yourself, you may collect at 12:20 (we have ordered a slightly earlier lunch). If we are significantly delayed a text message will be sent.

Tuesday 19th Break up for the Christmas holiday at 3.30pm

Wednesday 20th Last day for UK 2nd class post

Thursday 21st Last day for UK 1st class post

To contact school and/or reply to messages: - send a note via pupil-post (or leave it in the letter-box), email [info@biggin.derbyshire.sch.uk](mailto:info@biggin.derbyshire.sch.uk), pop into the office, or leave a ‘phone message 01298 84279

Community notices

**How To Shop Online Safely  
Check the web address -** always check you’re on the correct website. Criminals can set up fake websites that have a similar design and web address to the genuine site.

**Is it a secure connection? - w**eb pages you enter personal or financial details into should display a locked padlock sign and have a web address that starts with https. This means your connection to the website is secure.

**Phishing - d**on't click on links or attachments within unsolicited emails. The number of online shopping related phishing emails increases significantly during the holiday period.

**Bank transfers -** 65% of Action Fraud reports during the 2016 Christmas period were linked to online auction sites. Don’t pay for goods or services by bank transfer unless you know and trust the person. Payments via bank transfer offer you no protection if you become a victim of fraud.

**Easyfundraising** – did you know that whenever you buy anything online - from your weekly shop to your annual holiday - you could be collecting free donations for Biggin CE Primary School? There are over 3,000 shops and sites on board ready to make a donation, including Amazon, John Lewis, Aviva, thetrainline and Sainsbury's – it doesn't cost you a penny extra! It's as easy as 1, 2, 3...

1. Head to https://www.easyfundraising.org.uk/causes/bigginceprimaryschool/ and join for free.

2. Every time you shop online, go to easyfundraising first to find the site you want and start shopping.

3. After you’ve checked out, that retailer will make a donation to your good cause for no extra cost whatsoever! There are no catches or hidden charges and Biggin CE Primary School will be really grateful for your donations. Thank you for your support.

# Enjoy your new connected devices this Christmas: mobile devises, Game consoles and wearables.

In all the excitement, it can be easy to forget to make sure your new devices are set up and used safely and securely.  We’re working with Get Safe Online to bring you some expert, practical tips to help.

* download an internet security app on mobile devices
* download app updates when prompted
* update operating systems when prompted
* only download apps only from official sources
* protect all mobile devices with a PIN or password
* change factory-set passwords
* back up all your devices regularly
* never leave mobile devices or wearables unattended in vehicles, cafés, the gym or other public places
* keep phones, tablets and wearables protected when out and about in crowded areas

If the device is for a child or young person:-

* sit down and speak to them about safe and responsible use of the internet, including what they say and who they communicate with
* consider using a respected parental control app to block unsuitable content
* make sure that bills aren’t being run up for in-game purchases

For more information, visit [www.getsafeonline.org/christmasdevices](http://www.getsafeonline.org/christmasdevices)

**Useful documents:** Documents are published in either Portable Document Format (PDF) or standard Microsoft Office formats. You can [download software to view these documents](https://saferderbyshire.gov.uk/our-website/viewing-documents/viewing-documents.aspx) for free if you are unable to view them.

[Derbyshire Get Safe Online Christmas Devices Leaflet 2017](https://saferderbyshire.gov.uk/site-elements/documents/pdf/derbyshire-get-safe-online-christmas-devices-leaflet-2017.pdf)

**Farmers Grant Fraud Alert**

Payment Diversion Fraud. The purpose of this alert is to provide knowledge and prevention advice to farmers in order to protect themselves from falling victim to ‘Payment Diversion Fraud’. CAP (Common Agricultural Policy) payments are expected to be paid to farmers in December 2017. Information on last year’s payments are easily obtained via the government website allowing fraudsters to know when and how much potential targets will receive. Fraudsters who purport to be a trusted senior colleague or established customer may request that you change their direct debit, standing order or amend a bank transfer so that the payment can be diverted to a bank account which is in control of the fraudster. Fraudsters will often make the request under the pretence of a highly sensitive or urgent transaction.

Contact is made via phone, letter but most commonly via email (personal or work address) used by the organisation or employee (which has either been spoofed or hacked). The fraudster then provides bank account details into which the monies should be paid.

PROTECTION AND PREVENTION ADVICE:

* Ensure all staff, not just finance teams are aware of this fraud.
* Always verify email payment changes to financial agreements with the organisation directly using established contact details you have on file. If called ask the caller to give you a main switchboard number for you to be routed back to them. Alternatively, hang up & call them back using established contact details you have on file.
* Have a system in place which allows staff to properly verify contact from their CEO or senior members of staff; for example having two points of contact so that the staff can check that the instruction which they have received from their CEO is legitimate.
* Always review requests to change ‘one off’ payment requests. Check for inconsistencies or grammatical errors, such as a misspelt company name or a slightly different email address. Ensure computer systems are secure and that antivirus software is up to date.

**Derbyshire Police and Crime Commissioner Hardyal Dhindsa has announced a funding bonanza for projects which bring communities together and improve them for future generations.** The Commissioner has ring-fenced income derived from criminal acts in 2016-17 under the Proceeds of Crime Act (POCA) and will be offering charitable groups and community organisations the opportunity of applying for a cash grant to fund capital projects. The NICE (Neighbourhoods Investing Criminal Earnings) Fund will come on top of the £275,000 he has pledged annually to support grassroots crime prevention work through his Community Action Grant. From 1st January 2018, organisations will be able to apply for grants of between £10,000 and £25,000 from the NICE fund. The Commissioner is keen to fund organisations which can deliver innovative projects that leave a lasting legacy for their communities. He also plans to fund at least one project in each policing area to achieve geographical coverage. The Proceeds of Crime Act provides officers with the powers to seize cash and recover the valuable assets that have been bought by criminals through their illegal profits including property, cars and jewellery. Applicants are asked to provide clear evidence of need for the project alongside evidential support from the community set to benefit from it. Organisations bidding for funding must also provide examples of proposed community involvement in the delivery of the project. The application process will run in three stages. Initially, applicants are invited to complete a detailed proposal form covering evidence of need, costs and timescales. Successful proposals will be shortlisted and invited to submit a full application. Finally, these applications will be reviewed by the Commissioner's officers before Mr Dhindsa makes a final decision on the successful projects at the end of April 2018. For more information or to apply visit: [www.derbyshire-pcc.gov.uk](http://www.derbyshire-pcc.gov.uk/)

**December 2017 - Edition 5 - Christmas Edition** bulletin giving details of scams that council staff and our readers have been made aware of in recent weeks.  

**'Safe Account' Type Frauds - t**here has been a recent increase in “safe account type” frauds. In general a member of the public will receive a call from someone claiming to be a ‘police officer’ or a ‘fraud prevention officer’ within their bank. The caller will appear to know details of the person’s banking records. They then advise that a fraud has taken place and the victim’s funds are in danger of being withdrawn by a fraudster. The customer is asked to go into the branch and make large transfers into a 'safe account' - which is actually an account set up by the fraudsters. The public are advised to ignore these calls and report any such attempts to their actual bank, and also to [Action Fraud](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&106&&&https://www.actionfraud.police.uk/).

**Watch Out For the 12 Frauds of Christmas**

**Along with Derbyshire Scamwatch we're supporting The 12 frauds of Christmas campaign to protect residents across the county from falling victim to fraudsters during the festive period.**

November, December and January (sales) are the busiest online shopping months of the year. They’re also the busiest time for online fraudsters. [Advice on how to avoid the 12 Frauds](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&107&&&http://www.derbyshire.police.uk/Documents/Safety-Advice/Personal-Safety/Frauds-and-Scams/The-12-Frauds-of-Christmas.pdf) has been put together by the National Fraud Intelligence Bureau and City of London Police. Get Safe Online have also produced a guide on [how to avoid fraud while shopping online](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&108&&&https://www.getsafeonline.org/christmas2017/) at Christmas and in the January sales. Follow their campaign on social media to get more top tips by searching and using the hashtag #XmasShopSafe

# ****Payment Protection Insurance (PPI) Refund Scam****

Last week a Derbyshire resident reported that they'd recently received a letter which claimed to be from a bank, stating that they were due a Payment Protection Insurance (PPI) refund. The letter appeared genuine, but clearly was an attempted fraud as it was sent to an address where the addressee had never lived.  This is a variation on other PPI scams – anyone receiving such a letter should report it direct to the bank whose name is being used fraudulently, rather than respond to the email or telephone number given in the scam letter. It is likely that the scammer will request copies of personal information (passports, driving licence, birth certificate) which will then be used for fraudulent purposes.

# ****Christmas Crime Prevention Events****

Derbyshire Constabulary have arranged a series of crime prevention events around the county in the run up to Christmas:

### **Christmas Crime Prevention and Safety Event - Darley Dale -** Thursday 7 December, 10am until 2pm. Meadow View Care Centre, Bakewell Road, Darley Dale, Nr Matlock. No booking required. Different organisations will be attending with information stands. Tea, coffee and buffet provided.

### **Ilkeston Crime Prevention Event -** Thursday 7 December, 10am until 1pm. The Ilkeston Safer Neighbourhood Team are joining forces with Erewash Borough Council and Safer Homes to offer crime prevention advice to residents, shoppers and visitors to the town.

### **Ashbourne & District Community Christmas Cracker Event -** Friday 15 December, 10am until 4pm. Ashbourne Elim Pentecostal Church, Waterside Road, Ashbourne.

Guests will have the chance to pick up advice from a range of organisations about how to stay safe over the festive period. You'll also be treated to a special Christmas performance from a local primary school. Tea, coffee and buffet provided.

### **Other events - y**ou can visit the Derbyshire Constabulary website for [details of any other events and crime surgeries](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&111&&&http://www.derbyshire.police.uk/News-and-Appeals/Events/Events.aspx?Listing_List_GoToPage=1) being held in your local area.

**The Friends Against Scams** campaign was launched last year by the National Trading Standards Scams Team and is supported by our Trading Standards team here at Derbyshire County Council.The campaign aims to raise awareness of the harm scams can cause to victims as well as encouraging people to report scams and be aware of the signs that a relative or friend could be falling victim to a con. You can show your support by [signing up to be a Friend Against Scams](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&120&&&https://www.friendsagainstscams.org.uk/article.php?xArt=37) by completing a short online training course about recognising scams. Alternatively you can attend a Friends Against Scams course in person.

# **TrueCall Units for people with dementia - p**eople living with dementia are now able to apply for a [trueCall Secure call blocker](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&121&&&https://www.truecall.co.uk/product-p/tcs.htm?mc_cid=4e5552183b&mc_eid=0bd2993ca0) device via the Friends Against Scams website. So far the units have blocked 99.5% of unwanted calls and 69% of people who have them are no longer worried about unwanted calls due to the unit protecting them from these calls.  You can [apply for a unit for yourself or for someone else](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&122&&&https://www.friendsagainstscams.org.uk/callblocker?mc_cid=8dea2c51b1&mc_eid=ccc2add472).

**Reporting Scams and Getting Advice**

**Get advice** from Citizens Advice Consumer Service, tel: 03454 04 05 06 or visit: [www.adviceguide.org.uk](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&123&&&http://www.adviceguide.org.uk/)

**Report scams** and suspected scams to [Action Fraud](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&124&&&http://www.actionfraud.police.uk/)  or tel: 0300 123 2040.

Send potential **postal scams** with a covering letter to Royal Mail at FREEPOST Scam Mail, email: [scam.mail@royalmail.com](mailto:scam.mail@royalmail.com) or tel: 03456 113 413.

Report unsolicited **marketing calls** to the [Information Commissioner's Office](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&125&&&http://www.ico.org.uk/concerns/marketing)  or tel: 0303 123 1113.

**Register phone numbers** with the [Telephone Preference Service](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&126&&&http://www.tpsonline.org.uk/) or tel: 0845 070 0707.

The [Mailing Preference Service (MPS)](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&127&&&http://www.mpsonline.org.uk/) is free and can help reduce the amount of **unsolicited mail** sent to your home by calling 0845 703 4599.

Contact the **Age UK Derby and Derbyshire** Information and Advice Line on tel: 01773 768240. Age UK also have a [downloadable guide](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&128&&&http://www.ageuk.org.uk/Documents/EN-GB/Information-guides/AgeUKIG05_Avoiding_scams_inf.pdf?dtrk=true) on recognising and dealing with all kinds of scams.

[**Derbyshire Scamwatch**](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&129&&&http://www.derbyshirescamwatch.org.uk/) is a project funded by the Police and Crime Commissioner for Derbyshire. The aim is to raise awareness, particularly amongst older residents, of the potential harmful effects of mass-marketing, internet, doorstep and telephone scams and to provide one to one advice and support where potential scam/fraud victims are identified.

Tell a trusted friend, relative or neighbour.

### **Advice for Professionals i**f you're a professional working in Derbyshire, you can order copies of the A6 sized [Pocket Guide to Scams for Derbyshire Professionals](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&130&&&https://www.derbyshire.gov.uk/images/pocket_guide_to_scams_sep_2017_web_tcm44-290320.pdf) by emailing [adultcare.info@derbyshire.gov.uk](mailto:adultcare.info@derbyshire.gov.uk)

# ****Support for Victims of Scams****

If you or someone you know has fallen victim to a scams or scams, then there is support available.

[Age UK Derby and Derbyshire](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&131&&&http://www.ageuk.org.uk/derbyandderbyshire/) can provide help and support for older people and their carers if they've been affected by a scam or rogue trader. Local residents can call the helpline on tel: 01773 768240. Age UK also have regular information roadshows at events around the county.

[Think Jessica](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&132&&&http://www.thinkjessica.com/) is a Derbyshire-based charity set up to help and support people affected by scammers and also to highlight the effects on victims.

[Derbyshire Victim Services](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&133&&&http://www.core-derbyshire.com) offers free and confidential help to victims of crime and anyone else affected. Please tel: 0800 612 6505

The [Derbyshire Trusted Befriending Network](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&134&&&http://www.derbyshirebefriending.org.uk/)  aims to help isolated and vulnerable adults find befriending services. For more information email [befriending@sdcvs.org.uk](mailto:befriending@sdcvs.org.uk) or tel: 01283 219761.

### **Help for people reluctant to believe they are being scammed**

Some people are reluctant to accept that they are being scammed. If this is happening to someone you know, you can get in touch with Derbyshire Trading Standards who may be able to offer the person support and help to accept what is happening. You can email [tradingstandards@derbyshire.gov.uk](mailto:tradingstandards@derbyshire.gov.uk) or contact Call Derbyshire on tel: 01629 533190 and ask for a call back.

Merry Christmas and Happy New Year. Thank you for supporting the Scams Bulletin in 2017. We'll be back in 2018 with more bulletins to keep you up-to-date with scams and frauds. Have a great Christmas, a wonderful New Year and stay safe.

# ****Want to Receive Future Editions of the Scams Bulletin?****

If you wish to receive future editions of this bulletin and other Adult Care and Council newsletters, you can sign up by [managing your subscriptions](http://links.govdelivery.com/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcxMjAxLjgxNzY5MzExJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MTIwMS44MTc2OTMxMSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MTYzODA4JmVtYWlsaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ1c2VyaWQ9dGltLnBhcmtpbi45MjE2QERlcmJ5c2hpcmUucG5uLnBvbGljZS51ayZ0YXJnZXRpZD0mZmw9Jm12aWQ9JmV4dHJhPSYmJg==&&&135&&&https://public.govdelivery.com/accounts/UKDCC/subscriber/new?topic_id=UKDCC_3186) or you can email us at [adultcare.info@derbyshire.gov.uk](mailto:adultcare.info@derbyshire.gov.uk)